

**Latin American Escapes, Inc.**  
**SUMMARY OF TERMS AND CONDITIONS FOR GALÁPAGOS DEPARTURES**

**RESERVATIONS & PAYMENT**

**General Payment Schedule/per person:** Deposit of \$500 due at time of reservation. In addition, the following payment policies apply

<u>General Payment Schedule</u>	<u>Per Person</u>
<b>Deposit--At time of reservation:</b>	<b>\$500</b>
<b>2nd Deposit--4 months prior to trip</b>	<b>\$300</b>
<b>Final payment--60 days prior to trip</b>	<b>Balance</b>

Payment for airline tickets is due at the time tickets are issued, but no later than time of final payment. but no later than time of final payment.

**Deposit amounts may be higher for certain boats or at peak travel times, and exceptions will be noted on your invoice and by our sales department.**

**Special Note:** The Galapagos Islands are a “license restricted” destination. The number of ships allowed to operate, their route and passenger capacity is strictly regulated by the National Park service. It is not unusual for popular travel dates to be sold out one year or more in advance. We urge to you plan well your travel dates as far in advance as possible to maximize your tour options.

**Customized trips** require a \$100 non-refundable deposit, which will be credited toward the final trip cost. Once you have authorized the itinerary, and it is confirmed, general deposit and payment policies will apply.

**Last Minute Bookings** 30 days or less before departure will be accepted, subject to availability. Special communication costs and delivery charges will be at client's expense. Note that Galapagos boats will require full payment to confirm your space if you are booking the trip less than 60 days in advance.

**INCLUDED:** Hotels, lodges, group camping equipment, meals, transfers, ground transportation, guides, tour leaders, entrance fees, tours and sightseeing as confirmed and pre-paid.

**NOT INCLUDED:** Passport and visa fees; any airfare except as individually stated; government imposed taxes and fees including but not limited to domestic and international departure taxes, some National Park entrance fees and taxes, overtime charges for car rentals, items of a personal nature such as laundry, excess baggage charges, gratuities, medical expenses, costs of hospitalization or evacuation from remote areas, insurance of any kind, and any charges in excess of those covered by the pre-paid package, and not mentioned as being included.

**ACCURACY:** Every effort has been made to ensure the accuracy of this document. You may be notified of possible changes before or after booking a trip.

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**AIRFARES AND RESERVATIONS:** Latin American Escapes, Inc. can make all of your air arrangements at no additional cost. Once you have authorized and paid for the airline itinerary, cancellation penalties, and reissue charges may be charged if any changes are made. If you make your own arrangements, or use mileage award coupons, it is your responsibility to make sure all flights correspond with the scheduled air and land itinerary.

**LAND CANCELLATION FEES/PER PERSON:**

At the time we receive written notification that you must cancel your trip, money will be returned less the following cancellation fees:

<u>Days Prior to Departure</u>	<u>Penalties/per person</u>
60 or more	\$150 per person
45-59	50% of land cost
44-0	100% of land cost

If a particular trip has special cancellation penalties, they will be stated in the trip "Departure and Price Information". No partial refunds will be given for unused hotel rooms, air or land travel, or other sightseeing arrangements. Latin American Escapes, Inc. offers and recommends trip insurance, including trip cancellation and interruption insurance, to protect yourself.

**California Law requires sellers of travel to have a trust account or a bond. This business has a trust account.**

**This business is a participant in the Travel Consumer Restitution Corporation (TCRC).**

**You, the passenger, may request reimbursement from TCRC if you are owed a refund of more than \$50 for transportation or travel services which was not refunded in a timely manner by a seller of travel who was registered and participating in the TCRC at the time of sale. The maximum amount which may be paid by the TCRC to any one passenger is the total amount paid on behalf of the passenger to the seller of travel, not to exceed \$15,000.**

**A claim must be submitted to the TCRC within six months after the scheduled completion date of the travel. A claim must include sufficient information and documentation to prove your claim and a \$35 processing fee. You must agree to waive your right to other civil remedies against a registered participating seller of travel for matters arising out of a sale for which you file a claim with the TCRC, if you were located in California at the time of the sale.**

**You may request a claim form by writing to: Travel Consumer Restitution Corporation, P.O. Box 6001, Larkspur, CA 94977-6001; or by faxing a request to (415) 927-7698. CST#2023695-40.**